

Library Policy No. 39

Subject: Premium Services for Residents and Taxpayers

Adopted by the Board November 12, 2025

For the purpose of this policy, **resident** refers to individuals residing in West Bloomfield and the library's contract communities of Keego Harbor, Orchard Lake Village, and Sylvan Lake, per Circulation Policy 1, Attachment D - Library Card Chart. For the purpose of this policy, **taxpayer** refers to individuals and businesses who pay property taxes to West Bloomfield Township or its contract communities directly or indirectly.

All library staff members are committed to providing access to information within the library buildings to all people who enter through our doors. However, municipal taxes paid by residents of West Bloomfield Township comprise over 90% of the library's operating budget. Accordingly, the Library prioritizes the needs of residents and provides an elevated level of circulation, access, and services to its immediate community. Certain premium services are reserved for residents, including but not limited to:

- 24/7 hold pick-up lockers
- Access to the library's eBooks, eAudiobooks, digital magazines & newspapers, and streaming music & videos
- Group study rooms
- Homebound delivery services
- Placing holds on materials
- Remote access to electronic resources
- Renting the Conference or Meeting Room at the Main Library
- Select materials as outlined in Circulation Policy 1, Attachment D - Library Card Chart
- Select programs as identified on the library's online event calendar
- Suggesting titles for purchase
- Technology workshops and Tech Tutoring appointments