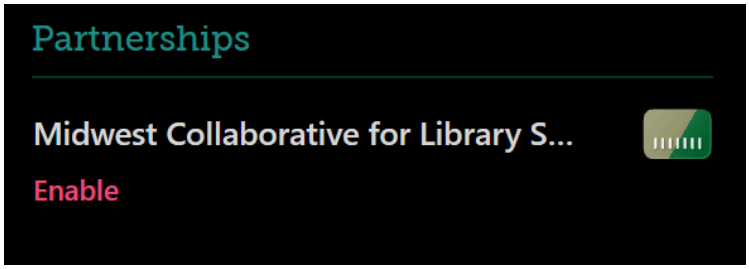
Adding Partner Libraries to Libby

Trying to check something out on Libby but it keeps asking you to verify your card? Try these steps.

1. At the bottom of the app, tap the middle Menu icon.
2. Under "Your Libraries," tap the library card icon for your home library, West Bloomfield Township Public Library - MetroNet consortium.
3. Tap "..." on the bottom right of the library card.
4. Tap "Partner Libraries."
5. Under the library card you should see a section called "Partnerships" with a list of partner libraries.



6. Tap "Enable" under the partner library system that you want to add. You can enable all of them if you'd like. Once you tap "Enable," it should say "Enabling…" and then "Synchronizing…", then the partner library will be added.
7. If your partner card already appeared enabled, tap "Remove" to unlink the card and then "Enable" to reactivate it.

If that doesn't work…

1. Check that your physical library card number is the same number associated with your Libby account. To do that, tap the middle Menu icon. Under "Your Libraries," tap the library card icon for your home library, West Bloomfield Township Public Library - MetroNet consortium. Your library card number should display. If this is not the same number as your physical library card, you should update it. To do that, tap "..." on the bottom right of the library card. Tap "remove card." Then re-add your card on the next screen.
2. If that doesn't work, you can completely delete the app from your device, then reinstall it from the app store and add your card again.
3. If neither of these options work, there is likely something wrong with your library card. Please contact the library or email digitalservices@wblib.org.

Please note that titles from partner libraries may have very long wait times; if the wait time is long, you can submit a suggest a title request on our website and we can investigate getting copies that West Bloomfield cardholders get priority access to. Submit a suggest a title request at wblib.org/services/suggest-a-title. **If you primarily read or listen on your smartphone and not on a Kindle Paperwhite device, you should try CloudLibrary, where there are thousands of eBooks and eAudiobooks curated for the West Bloomfield community, typically with shorter wait times. You can also submit suggest a title requests for titles that you'd like to see added to CloudLibrary. Find all of our eReading apps and instructions on how to use them at wblib.org/collections/ebooks.**